

## **CTESC Internet Services Viasat and Exede Legal Disclaimer**

All Viasat and Exede Internet Plans and Promotions One-time standard installation fee may be charged at the time of sale. Minimum 24-month service term. Monthly service fees and taxes apply. Equipment lease fee is \$7.97 or \$9.95 per month based on the service plan purchased. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are “up to,” are not guaranteed and will vary. Service is for residential and non-commercial use only. Unlimited data plans are subject to Unlimited Data Policy. Service is not available in all areas, requires a clear view of the southern sky and proper electrical ground bounding. The performance of some games over the Internet is very poor and some games may not work at all. Use of Viasat’s Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat’s service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time. CTESC Internet Services is a wholly owned subsidiary of Central Texas Electric Co-op. Exede and Viasat are registered service marks of Viasat, Inc.

Depending on the specific Unlimited Bronze, Silver, Gold, and Platinum service plans available at your location, after 35 or 40, 45 or 60, 65 or 100, or 150 GB of data usage, respectively, we may prioritize your data behind other customers during network congestion, which will result in slower speeds. Streaming video quality is “up to,” will vary and is not guaranteed. See Unlimited Data Policy for details.

Upon the expiration of any promotional period, the plan price will increase to the standard nonpromotional price.

Free standard installation fee promotion available only to new customers ordering a service plan providing 12 Mbps or greater in limited areas who order service during the promotion period. One-time standard installation fee of \$49.99 may be reflected on the customer’s first bill.

All Exede plans include the Video Data Extender. The Video Data Extender is a feature that streams video at DVD quality (optimized for 480p), which allows you to get more out of your monthly data allowance. This feature is turned on by default. Not all video sources are identifiable and available to benefit from the Video Data Extender. You can turn the Video Data Extender off or on at any time by visiting the Ruralportal at [www.ctesc.net](http://www.ctesc.net) and logging in with your primary email address and password.